



TERMS OF SALE FOR RETAILERS

The terms of sales for retailers work as follows:

- 30% of discount in all our products. Additional 5% discount on orders superior to 500€ (35%).
Additional 5% discount on orders superior to 1000€ (40%).

- We don't compel you to sell exactly at our same price, you can sell a bit higher if you desire or mark the exchange rate you consider fit (if applicable). However, we prefer that you normally don't sell cheaper than the average retail price in our website because it devaluates the products, creates unfair competence situations and at the end, nobody earns enough with the merchandise. We don't have problems of course with exceptional offers that affect all the products you might have (like a Black Friday offer in example) or that you put a specially low price to a certain product or range from us that you want to clear.

- We don't ask for a minimum order, buy only what you need or expect to sell. Also, you don't need to have all our diverse ranges if you are not interested.

- As we don't force you to buy any minimum quantity or specific products on the orders, we do not accept returns or product turnovers.

- We will change without cost any faulty item that we may have served you by mistake and we will send you another copy for free or included in the next order. We will only ask for a picture of the fault or problem so we can reclaim it to our production service.

- For customers outside the European Union we don't apply the 21% VAT tax already included in the price. For European Union customers outside of Spain, we can sell without applying VAT tax if you have an international VAT code number for such operations.

- Our margin doesn't allow us to offer free shipping, so you will have to pay for it.

- All payments will be done in advance, preferably through bank transfer. In case you prefer paying via Paypal, we can arrange it but we will include a small percentage fee in order to cover the additional expenses for receiving money through them.

Any doubt, please contact us.

Best Regards

FeR Miniatures